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WheelsFix Technologies Limited (referred to as "Fixinatti") (the "Site") ("fixinatti.com", "Us" or "We") respects your privacy and the information that you have entrusted to us. This Privacy Policy (the "Privacy Policy") describes our information handling practices in connection with the website located at www.fixinatti.com and any other websites owned or operated by Fixinatti ("Site"), and any other services offered by Fixinatti ("Services").

This Privacy Policy does not describe our collection, use, and disclosure of information through means other than the Site (e.g., off-line) or the collection, use and disclosure practices of any affiliate or other third parties. For more information on a third party's information collection, use, and disclosure practices, please review the privacy policy on the applicable third party's websites. Also, please note that the Sites and/or Services may contain links to other websites. Fixinatti is not responsible for the websites, content, or privacy practices of any third party. Please see the privacy policies of these third-party websites to understand their practices for handling your information.

By using the Sites and the Services, you acknowledge that you have read and agree to this Privacy Policy and expressly consent to Fixinatti's data processing as described below including its information collection. You additionally agree that you are subject to the Privacy Policy for Nigeria Residents as well as the Fixinatti Terms and Conditions of Use.

The Privacy Policy is divided into sections for your convenience.

1. Information We Collect About You and How We Collect It

Information we collect about you:

We may collect both “non-personal” and “personal” information from you when you interact with our Site and Services. For purposes of this notice:

“Non-Personal Information” refers to information that may not by itself be reasonably associated with, linked to, or used to individually identify you or someone else. For example, general non-specific information regarding your use of the Site and Services or derived from the information that you provide to us through the Site and Services. This also includes information that is excluded from the Nigeria Data Protection Act of 2023 (“NDPA”). For more information on the NDPA, please see our Privacy Policy for Nigeria Residents.

“Personal Information” refers to information that may be reasonably associated with, linked to, or used to individually identify you or allow you to be personally identified or contacted. For example, Personal Information may include information such as your name, email address, telephone number, address, either alone or in combination with other information.

Mobile-Specific Information We May Collect:

Fixinatti collects mobile information such as your device and hardware IDs and device type, the request type, your carrier, your carrier user ID, and the content of your request, which does not by itself identify you, though it may be unique or consist of or contain information that you may consider personal. Fixinatti may collect geo-location information (this may include when you use location-based products and services on the Site, and/or turn on location-based services on your mobile device). This information may reveal your actual location, such as GPS data, or it may not, such as when you submit a partial address to look at a map of the area. All requests may be sent through your mobile carrier's network and your carrier may have access to it. For information regarding your carrier's treatment of your information, please consult your carrier's privacy policies.

You may disable the collection and use of your location data through browser, operating system or device-level settings. Consent concerning use of location data may be withdrawn at any time by contacting our customer support team at:

Phone: 815-669-0482, +234-814-555-6061

Email: privacy@fixinatti.com

Additional options for deleting and opting out of information use may be found at Fixinatti Privacy Policy for Nigeria Residents.

How we collect this information: (For a comprehensive list of categories of personal information we collect, please see our Privacy Policy for Nigeria Residents).

- Directly from you when you provide it to us, including any correspondence or communication with us, such as through e-mail, webforms, text messaging SMS, online surveys, online feedback, promotions, contests, sweepstakes, subscriptions to newsletters, editorial content, or promotional content, and anything else in connection with other products, services, features, or requests made available through the Site.
- When you call the phone numbers for the dealerships listed on the Site. If you dial one of these phone numbers, Fixinatti or a service provider operating on Fixinatti's behalf may record the date, time, length and content of your call and the phone number from which the call originated, along with other information that may be captured. The types of personal information that you

provide will depend on the nature of the submission, but could include your name, address, phone number, and email address.

- Automatically as you navigate the Site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.
 - Cookies: Cookies are small text files that are placed on your computer's hard drive by computers (or servers) to identify your computer. Cookies allow Fixinatti to recognize you when you visit the Site, to personalize your experience and generally to serve you better. Cookies and web beacons can tell us what you have seen on the Site, which allows Fixinatti to offer you a more diverse selection of advertising information and may also be used together to measure the effectiveness of Fixinatti advertising campaigns. Cookies, web beacons, and IP addresses are also used to compile data regarding usage (e.g., what website you came from, what pages of the Site you visit, how long you were on the Site, what type of browser you are using, what Services you clicked on). Web beacons may also be included in emails sent by Fixinatti to determine when and if such emails are opened or forwarded. You can disable cookies or otherwise manage them through tools provided with your browser software and with third-party software packages. If you turn off cookies, many of the Site's features will not work as well or at all. Anonymous information regarding use of our Site and services that is collected and/or aggregated by or on behalf of Fixinatti through the use of such technical means or otherwise is referred to as "Usage Data."
 - Web Beacons: Web beacons (also known as pixel tags, internet tags, clear GIFs, or single-pixel GIFs) are electronic images embedded into a webpage.
 - Meta Pixel. With the help of the Meta pixel, also known as the Facebook Pixel, Meta is able to determine the visitors of our Website and Services as a target group for the presentation of advertisements. With the help of the Meta pixel, we want to make sure that our ads are in line with the potential interest of users and do not have a nuisance effect. Using the Meta pixel, we can also track the effectiveness of Meta or Facebook ads for statistical and market research purposes. Facebook may link this information to your Facebook account and also use it for its own promotional purposes in accordance with Facebook's Data Usage Policy. The Meta Pixel also allows Facebook and its partners to show you advertisements on and outside of Facebook. You can opt-out of displaying Facebook ads by visiting your Facebook Ad Settings, and you can clear and control the information third parties share with Facebook in your Off-Facebook Activity page. If you do not have a Facebook account, you can opt-out of Facebook ads through the Digital Advertising Alliance [here](#).
 - IP Address Logs: Fixinatti also logs Internet Protocol (IP) addresses – the location of your computer on the internet – and may log device ID and information about your browser or operating system.
- From third parties, for example, our business partners.

Please note that our third-party advertisers and service providers also use cookies, web beacons, or other tracking technologies in advertisements and other messages displayed on or communicated through the Site. We do not have access to information that would confirm all uses of cookies, web beacons, or other tracking technology by our third-party advertisers and service providers.

2. How We Use Your Information

We may use the Non-Personal Information we collect and obtain for any lawful business purpose without any duty or obligation of accounting or otherwise to you, provided that the information remains Non-Personal Information. This will include, by way of example, developing products, services, and other offerings based on the Non-Personal Information and providing those offerings to other users and third parties.

We may use the Personal Information we collect about you for a variety of purposes. Please note that in most cases the primary purposes for use of Personal Information are the submission and transmittal of lead data and powering targeted advertising and user experiences; however, although Fixinatti does not track exact numbers, personal information of most users is also used for the purposes listed below as secondary purposes:

- To submit and transmit lead data to Fixinatti advertisers.
- To provide targeted advertising both on the Site and on third-party advertising platforms (for example, in connection with our FUEL advertising product).
- To power individualized or targeted user experiences across the Site and to improve those experiences.
- To engage in attribution and analytics modeling such as lead scoring and performance reporting to advertisers.
- To confirm or fulfill a request that you make (e.g., in order to send you a price quote or other information you have requested, Fixinatti may share your contact information and content interests with a participating Fixinatti dealer and/or manufacturer).
- To deliver marketing communications via text or SMS, which, by providing your mobile number to Fixinatti, you have expressly consented to receive.
- To follow up on any request that you have previously made (e.g., Fixinatti may contact you to determine whether the dealer and/or manufacturer responded to your original request).
- To communicate with you regarding the Fixinatti service (e.g., Fixinatti may send you emails or call you to confirm a price quote request or to notify you that you have received a lead regarding a service you have advertised or to request that you participate in a survey).
- To send promotional materials, newsletters or other content via email, text message, or otherwise. If you no longer wish to receive a particular email newsletter or other promotion from Fixinatti, you must follow the opt-out instructions included in such email newsletters, text messages, and promotions.
- To permit third-parties (to whom Fixinatti may disclose personally identifiable information specifically for direct marketing purposes) to send you promotional or informational messages, but if contact is via phone or SMS only if you have first affirmatively agreed to receive such messages. You agree that the third party provider or other third-party may use an autodialer to text or call, and that a portion of any call may be prerecorded.

- To manage Fixinatti's business and its relationships with affiliates, customers, lending partners and other third-parties to which Fixinatti may disclose personally identifiable information pursuant to this Privacy Policy.
- To assist in Site administration, analysis, research, development, optimization and other internal purposes, including, without limitation, to compile Usage Data.
- To improve user experience.
- To manage Fixinatti's business and its relationships with affiliates, customers, and other third parties to which personal information may be disclosed pursuant to the Terms of Use.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may combine and enhance the Personal Information we collect and obtain about you with information we receive from third parties, provided that we use the combined information in accordance with this Privacy Policy. Such information may be Non-Personal Information. When we do so, we will take reasonable measures to ensure that the Non-Personal Information is no longer personally identifiable and may not later be reasonably associated with, linked to, or used to identify you. This will include, by way of example, storing the Non-Personal Information separately from any Personal Information. Once we generate Non-Personal Information from any Personal Information, we will not later attempt to again make that information personally identifiable. However, we may combine and enhance that Non-Personal Information with other Non-Personal Information we receive or obtain from third parties.

You should not provide any information to us, whether via the Services or through the Site, unless you agree to the use of that information in accordance with this Privacy Policy. Your use of Fixinatti products or services will not be limited if you opt out of receiving telemarketing calls or texts. However, you agree that Fixinatti may send to you, and you cannot opt out of, communications of a transactional or relationship nature, including, but not limited to, communications regarding fraudulent or illegal activity, the status of your Specify It Yourself (SIY) Account, changes to this Privacy Policy or the Fixinatti Terms and Conditions of Use, as well as communications to confirm, fulfill and follow up on your SIY Account registration or a request submitted through the Site.

3. Disclosure of Your Information

We may disclose the Non-Personal Information we collect and obtain for any lawful business purpose without any duty or obligation of accounting or otherwise to you, provided that the information remains Non-Personal Information. This will include, by way of example, sharing that Non-Personal Information with third parties.

We may disclose Personal Information that we collect or you provide as described in this Privacy Policy:

1. Affiliates and Subsidiaries. Fixinatti may share your personally identifiable information with affiliates and/or subsidiaries in a manner consistent with this Privacy Policy.
2. Leads and Requests. If you submit a lead or request information or services through the Site, you agree that Fixinatti may share personally identifiable information with third-parties as

may be necessary to provide such information to or perform such services for you. For example, if you use the Site's "Email the Dealer and/or Vendor" form in a product listing to request a price quote from a dealership, Fixinatti will share the information you entered with that dealership (or its designee). If that product listing was provided by an automobile manufacturer on behalf of a dealer, Fixinatti may also share the personally identifiable information you submit as part of the request with the automobile manufacturer and/or its affiliates. Similarly, if through the Site you request additional information from a financial institution, Fixinatti will share your information with that institution. Personally identifiable information also may be included in reports to these third-parties, but only when you have intended to submit the information to the third-party as described above. After the information is provided to such third-parties, the subsequent use or disclosure of such information is subject to those third-parties' privacy policies and practices and Fixinatti does not control their subsequent use or disclosure of information.

3. Sweepstakes/Promotions. In the event that you participate in a sweepstakes, contest or other promotion on the Site that is sponsored by Fixinatti and a third-party, Fixinatti reserves the right to share personally identifiable information collected in conjunction with the sweepstakes, contest or promotion with the third-party. After the information is provided to such third-parties, the subsequent use or disclosure of such information is subject to those third-parties' privacy policies and practices.
4. Direct Marketing. Except as provided herein, it is Fixinatti's general practice not to disclose personally identifiable information of our customers to third-parties specifically for the third-parties' direct marketing purposes. If you are 18 years of age or older and have affirmatively agreed to receive third-party direct marketing materials, Fixinatti may share personally identifiable information with third-parties for direct marketing purposes. Although Fixinatti will notify all third-party direct marketers that the information provided to them is confidential, the subsequent use or disclosure of such information is subject to those third-parties' privacy policies and practices.
5. Service Providers. Fixinatti may work with third-parties that provide services on its behalf, including, among others, providers of analytical, attribution, development, promotional, research, credit card processing, technical, financial lending, and other services. For example, Fixinatti may ask that a third-party conduct an online survey or sweepstakes or send newsletters on its behalf. Similarly, if you make a payment to Fixinatti by credit card, Fixinatti may share your personally identifiable information and credit card information with a third-party in order to process credit card transactions, or such information may be collected directly by the credit card processing service provider on Fixinatti's behalf. In such cases, Fixinatti asks that the third-party maintain your personally identifiable information as confidential and use the information only to perform the services specified by Fixinatti.
6. Email List Opt-Outs. In the event Fixinatti sends promotional emails to you on behalf of third-party advertisers and you inform Fixinatti you wish to opt out of future promotional emails from a particular third-party, Fixinatti may share your email address with that third-party so the third-party may add you to its opt-out lists.
7. As Needed or Requested Fixinatti, may share Personal Information for any other purpose disclosed by us when you provide the information, or with your consent.
8. Other requirements. Fixinatti expressly reserves the right to release any personally identifiable information or other information you provide to third-parties under the

following circumstances: (a) when required by law or legal process, (b) to investigate and/or take action against illegal activity, suspected abuse or unauthorized use of the Site, (c) to protect the property or safety of our users or others, (d) to enforce our Terms of Service, and (e) in connection with any service and/or sale or other transfer of ownership of all or a part of Fixinatti. Further, if you make any personally identifiable information publicly available on the Site, Fixinatti reserves the right to disclose such information to third-parties, including, without limitation, insurance companies and Fixinatti affiliates and third-party distribution partners.

Please note that the messages that Fixinatti sends to you to confirm, fulfill or follow up on a request may incidentally include promotional material or other content from Fixinatti or its partners. Fixinatti reserves the right to share aggregated non-personal data elements of Usage Data such as clicks, web impressions, etc. with any third party for any reason.

4. How We Protect Your Information

We are committed to protecting and securing your Personal Information. We will take all reasonably appropriate steps to ensure the safety and security of your Personal Information. This includes using industry standard security measures to protect the loss, misuse, and unintended alteration of the Personal Information under our control. For example, our policy is that only those individuals who need your Personal Information to perform a specific job for us are granted access to that Personal Information. Additionally, we have external independent audits conducted at least every two years to ensure data security and assess, identify and address data security risks including use of industry standard cyber security protections. For example, when Fixinatti collects credit card information from you, Fixinatti uses Transport Layer Security/Secure Socket Layer (TLS/SSL) encryption, the industry standard for protecting privacy in web transactions. Additionally, all current and new-hire Fixinatti employees receive regular security and privacy training. We keep your Personal Information physically secure in our data centers, and we use a variety of security measures to ensure that your information is protected. Please keep in mind that despite these measures, we cannot guarantee or warrant 100 percent security of its servers and databases. Moreover, we cannot guarantee that Personal Information that you submit through the Sites and/or Services will not be intercepted or otherwise disclosed.

We may release Personal Information when doing so is necessary to comply with the law, enforce our policies, or to protect the rights, property, or safety of others. Information that is not personally identifiable may be provided to other parties for marketing, advertising, or other purposes without restriction.

Use of Personal Information: Personal information collected by Fixinatti through your use of the Site, through your providing an email address, or through your providing a mobile number for communications via call, text, or SMS, may be stored on servers or in a cookie on your computer and may be used by Fixinatti for any of the following purposes:

- To confirm or fulfill a request that you make.
- To follow up on any request that you have previously made.
- To communicate with you regarding services.

- To send promotional materials, newsletters or other content via email, text message, or otherwise. If you no longer wish to receive a particular email newsletter or other promotion, you must follow the opt-out instructions included in such email newsletters, text messages, and promotions.
- To permit third parties to send you promotional, marketing, or informational messages. Where contact is via phone or SMS, you affirmatively agree to receive such messages. You agree that the other third-party may use an autodialer to text or call, and that any call may be pre-recorded.
- To improve user experience.
- To manage Fixinatti's business and its relationships with affiliates, subsidiaries, customers, and other third parties to which personal information may be disclosed for promotional, marketing, informational purposes, and/or pursuant to the Terms and Conditions of Use.

Use of Usage Data: Usage Data is used by Fixinatti for administrative, analytical, research, optimization, and other purposes. IP addresses are also used for systems administration and troubleshooting purposes.

Your use of Fixinatti products or services will not be limited if you opt out of receiving telemarketing calls or texts. However, you agree that Fixinatti may send to you, and you do not opt out of, communications of a transactional or relationship nature, including, but not limited to, communications regarding fraudulent or illegal activity, the status of your application or account, changes to this Privacy Policy and Terms and Conditions of Use, as well as communications to confirm, fulfill and follow up on your application registration or a request submitted through the Site.

5. Fixinatti Additional Services

a. Listing Services

Fixinatti offers you the ability to either receive an Instant Offer for your service, or privately list and sell your products and services ("Listing Services"). You acknowledge that any information you choose to include in the Listing Services may be made publicly available via the Site and other media in which Fixinatti product listings are published, including third-party web sites and print publications. You are required to create an account in order to use the Listing Services. For any questions about the Listing Services, please contact our customer support team at:

Phone: 815-669-0482, +234-814-555-6061

Email: privacy@fixinatti.com

b. Review Platforms and Message Boards

Fixinatti also may offer review posting platforms, message boards, bulletin boards, chat rooms, comments areas or other forums ("Forums") on the Site for use by visitors who are 18 years of age or older. Any information you disclose when posting a message in these Forums may become public. You should not include any information in your posting that you do not want other parties to see or

use. Moreover, if you post any messages in the Forums that include your email address or phone number you may receive unsolicited emails or calls from third-parties.

c. Email a Page

The Site offers you the ability to email certain pages of the Site to a friend or other third-party. If you choose to use the "Email a Page" functionality, your name, email address and any message you are allowed to include will be visible to the recipient of the email. The "Email a Page" functionality is for informational purposes only and may not be used for any unlawful purpose, including any harassment or threats. Information collected by Fixinatti through the "Email a Page" functionality shall be used in accordance with this Privacy Policy.

6. Use of Cookies, Web Beacons, and Similar Technologies Elsewhere on the Sites

Affiliates and other third-party service providers may collect and use information about your visits to and use of our Site through the use of cookies, web beacons, and other similar technologies. For example, we may work with companies that collect statistical information regarding Site usage and provide related analytical services. We may work with third-party companies that use cookies and web beacons to serve advertisements when you come to the Site and to generate statistics and metrics related to Site experience. We also may work with third-party advertising platforms and networks that use cookies, web beacons, and similar technologies to collect Non-Personal Information about your visits to and interactions with the Site and other websites in order to provide customized experiences and targeted messaging. These third parties may also use this information for determining or predicting the characteristics and preferences of their respective audiences, for measuring the effectiveness of their advertising and for other purposes.

Third-party service providers may also collect information from your devices and may combine Personal and Non-Personal Information about you with information from other sources including your visits to this and other websites, mobile websites and/or mobile applications across your various devices. These activities may enable them to identify you in order to provide customized experiences and targeted messaging across those various devices.

7. Personal Information Retention

Except as otherwise permitted or required by applicable law or regulation, we will only retain your non-anonymized Personal Information for as long as necessary to fulfill the purposes we collected it for, as required to satisfy any legal, accounting, or reporting requirements, as necessary to resolve disputes, or as otherwise requested by you. To determine the appropriate retention period for Personal Information, we consider our legal obligations, the amount, nature, and sensitivity of the Personal Information, the potential risk of harm from unauthorized use or disclosure of your Personal Information, the purposes for which we process your Personal Information, and whether we can achieve those purposes through other means. This duration varies based on data type and use, but we have recorded the durations in our internal records and information management policy and schedule.

8. Children

Fixinatti does not knowingly collect or use any Personal Information from children under the age of 18. Fixinatti does not knowingly provide any Personal Information, regardless of its source, to any third party for any purpose whatsoever from visitors younger than 18 years of age. No information should be submitted to Fixinatti by visitors younger than 18 years old.

9. External Links

Where any links found on the Site link to pages not belonging to Fixinatti, those external pages are not governed by this Privacy Policy. Please see the privacy policies of these third-party websites to understand their practices for handling your information.

10. Your State Privacy Rights

You can control how your information is used in the following ways below in accordance with applicable law including the Nigeria Privacy Act. For Nigeria residents, please see the separate Privacy Policy for Nigeria Residents. Please note that we may limit the information we provide you, or deny your request, if the access request for information is governed by a superseding federal regulation (ie: NDPA, etc).

All consumer requests must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized agent of such a person. This may include verifying your home address, email address, and date of birth.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm which personal information relates to you or the individual for whom you are making the request as their authorized agent. We will only use personal information provided in a consumer request to verify the requestor's identity or authority to make the request.

An authorized agent may exercise your rights on your behalf. We may request that your authorized agent submit proof of identity and that they have been authorized to exercise your rights on your behalf. We may deny a request from your authorized agent to exercise your rights on your behalf if they fail to submit adequate proof of identity or adequate proof that they have the authority to exercise your rights.

- **Data Access Request.** You may request that we disclose certain information to you about our collection and use of Personal Information. We will provide a copy of this information in a standardized and commonly used format.
- **Correcting or Deleting your Personal Information.** You can review, update and request to change or delete your Personal Information subject to limitations, exceptions or requirements contained within applicable law. We may ask you to verify your identity before we accommodate your request in accordance with applicable law. Upon verifying the validity of a deletion request, we will delete your Personal Information from our records, and instruct any service providers or third parties to delete your information, when applicable.

- **Opting Out of Communications.** Our promotional materials include instructions for opting out of receiving further communications. If you no longer wish to receive promotional emails, you may opt out by contacting us with your request at the contact information listed below. Please note that even if you opt out of receiving marketing communications, we may still communicate with you regarding an established business relationship, if one has been established. Please allow a reasonable time after reaching out for us to process your request.
- **Opting Out of Analytics Tools.** You may opt out of having your data used by Google Analytics via Google's Ads Settings, Ad Settings for mobile apps, or any other available means. Please visit policies.google.com/technologies/partner-sites for more information on how to do this.
- **Adjusting Cookie Settings.** Most browsers accept Cookies until you change your browser settings. If you do not wish for the Site to collect your information using Cookies, you can typically disable the use of Cookies (or disallow the use of Cookies on specific websites) by changing your browser settings. However, if you remove or reject our Cookies, it could affect how the Site works for you.
- **Targeted Advertising.** If you do not want us to use information that we collect or that you provide to us to deliver advertisements according to our advertisers' target-audience preferences, you can opt-out. For this opt-out to function, you must have your browser set to accept all browser cookies.

You may make any of the above requests by emailing privacy@fixinatti.com or calling us at 815-669-0482, +234-814-555-6061.

11. Notice to Nigeria Residents

If you are a Nigerian resident, state law may provide you with additional rights regarding our use of your Personal Information. To learn more about Nigeria privacy rights, please visit our Privacy Policy for Nigeria Residents.

12. Changes to this Privacy Policy

We reserve the right to update and periodically amend this Privacy Policy at our discretion and at any time. If we make changes to this Privacy Policy, such changes will be posted on our Site and Services. Your continued use of the Site and Services after any such update indicates your agreement to the same.

13. Contact Information

If you have any questions, comments, or concerns about this Privacy Policy, the Privacy Policy for Nigeria Residents, the ways in which we collect and use your information, your choices and rights regarding such use, or wish to exercise your rights under applicable law, please do not hesitate to contact us per the information below.

We have designated a person in charge of the protection of Personal Information. You may contact them at: General Counsel and Compliance Officer. Contact: 815-669-0482, +234-814-555-6061

Phone: 815-669-0482, +234-814-555-6061

Email: privacy@fixinatti.com

You may also mail us with general questions at:

WheelsFix Technologies Limited

801, W Algonquin Rd

P.O. Box 8473

Algonquin, 60102

Illinois

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